

What is cloud computing?

Cloud computing is using the internet to access someone else's software running on someone else's hardware in someone else's data center.



Evolving toward the cloud

1960s Centralized computing

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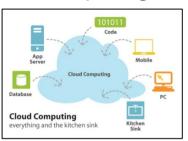
1980s Client-server computing



1990s Internet applications



2000s Cloud computing



Client

Minimal processing power, display only

- ▶ Strong client processing
- ► Some data stored/processed on client
- ► Strong client, but not used for processing
- ► Unstructured data (photos, documents) stored on client
- Minimal processing power needed (smartphones, etc)

Server

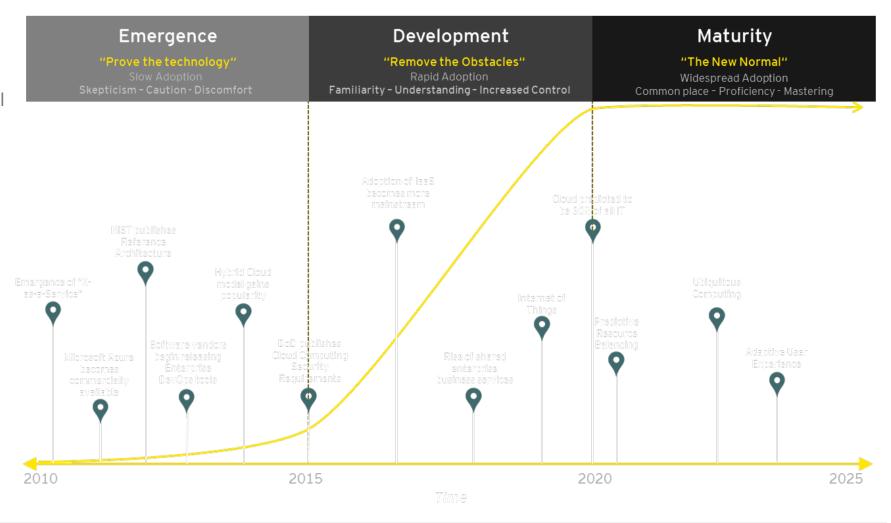
- Strong central processing
- ► Data stored centrally
- ► Some data stored / processed on client
- Processing done centrally
- Processing and data storage takes place centrally



Cloud computing trends

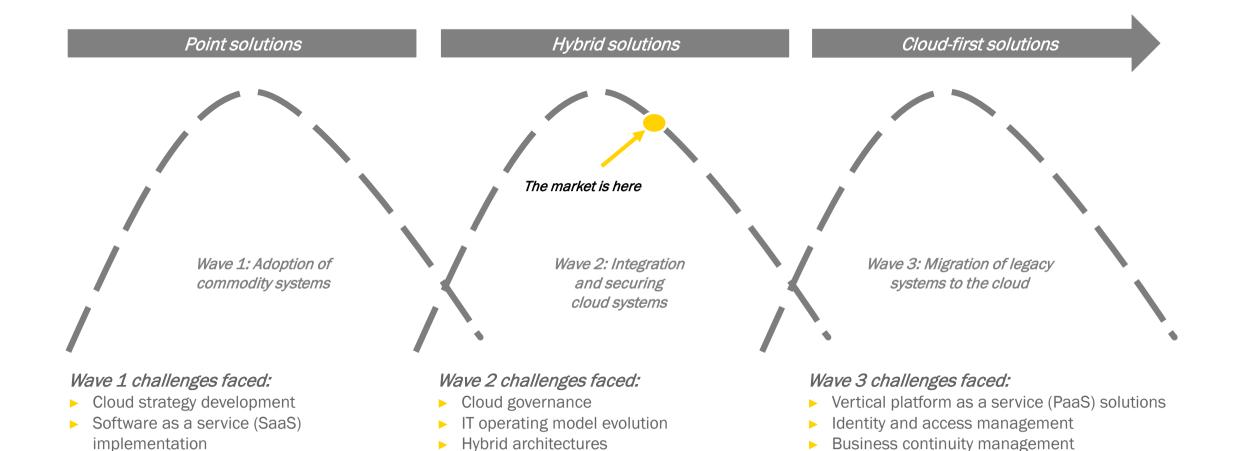
By 2020, cloud adoption will dominate IT and become the new normal

- ► In the last five to six years, cloud services have emerged and gained a rapid foothold.
- Key challenges over the initial period focused on:
 - The uncertainty of where data was going and who had access to this data
 - How to secure infrastructure owned by cloud service providers
 - How to regulate cloud computing
- With the publication of cloud security standards and reference architectures by NIST, ISO and the DoD (among others), companies have begun to adopt cloud strategies at an increasing rate.





With every wave of adoption, there are unique set of challenges



SaaS integration

Data center evolution

Cloud security



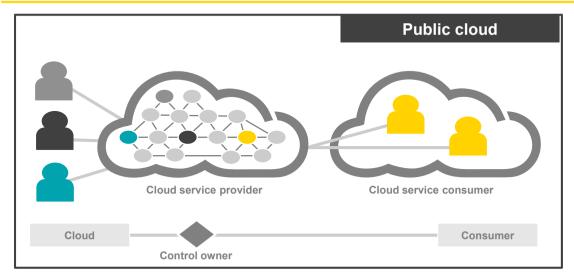
Service management integration

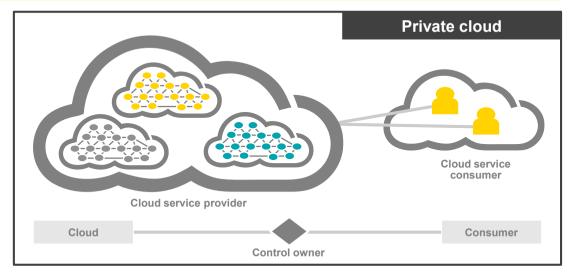
► IT as a Service (ITaaS)

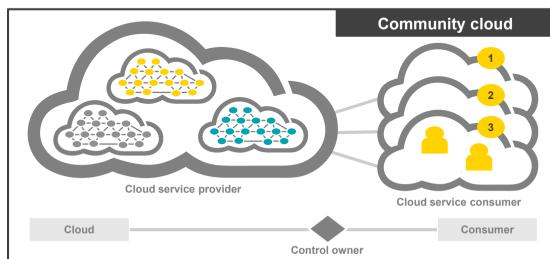
Infrastructure as a service (laaS)

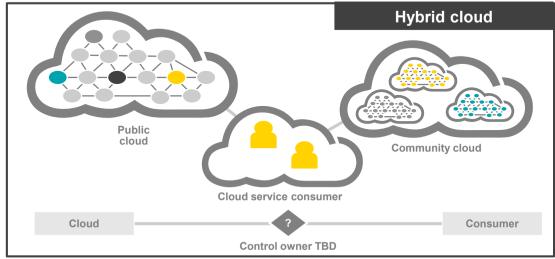
implementation

Typical cloud computing implementation models



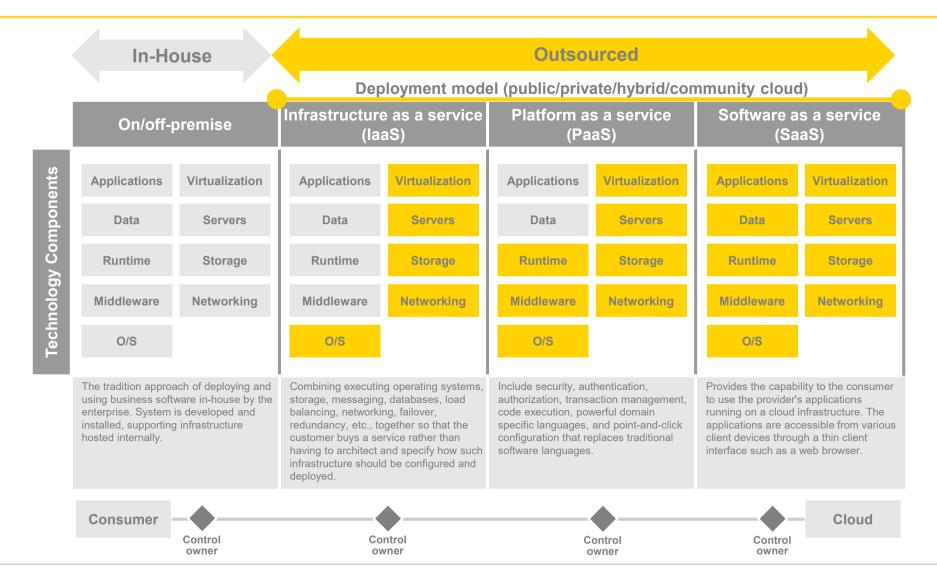




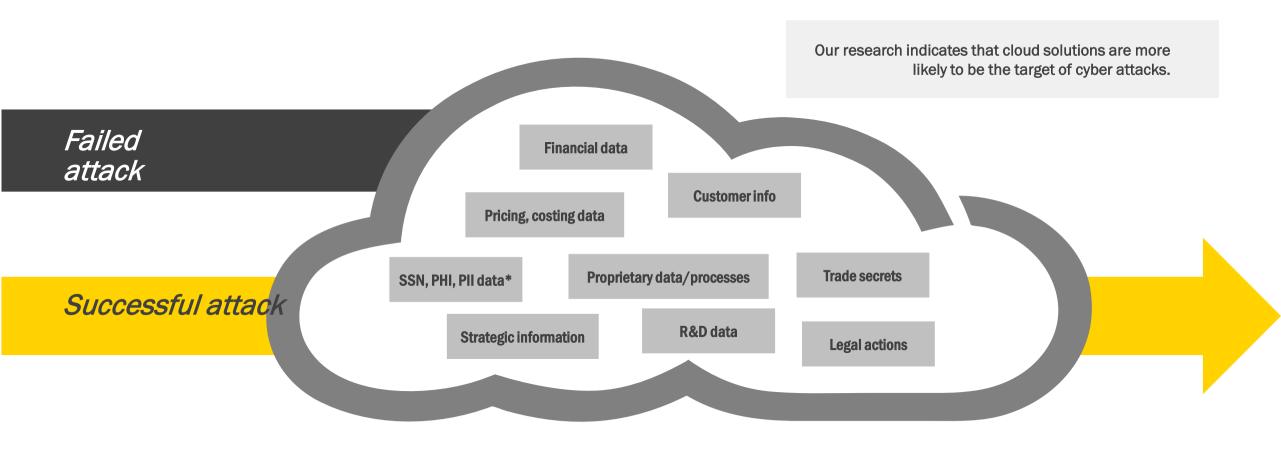




The type of services you implement changes the controls you need



Does cloud create a better, stronger fortress or easier access to the crown jewels?



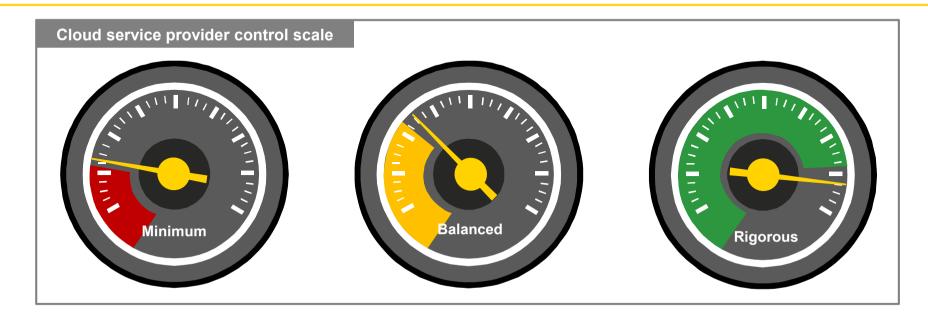
Cloud providers consistently invest in enhancing the security controls of their solutions.



^{*} Social security number, personal health information, personally identifiable information

Cloud computing security considerations

Typical areas under consideration	
Privileged user access	Who will have access to customer data? What controls are in place to restrict this access?
Regulatory compliance	How will using the cloud affect the ability to comply with regulatory requirements? Is there a independent third party audit or certification conducted?
Data location and ownership	Where will the data be stored? Will it be replicated out of the country? Can the customer restrict where the data is stored? Who owns the data once it is in the cloud?
Data segregation	How can the provider demonstrate that its other customers cannot "see" the user's data? What kind of encryption is in place? How are the keys managed?
Recovery	What happens to the user data in the event of a disaster? Is it backed up or replicated somewhere else? How are backups accessed? How long does it take to restore the user data?
Investigative support	If there is any kind of legal investigation, can the provider give me the investigation agencies the data support needed?
Notification of third-party data requests	If law enforcement asks the provider for user data, does the provider have an obligation to notify the user? What if it is instructed not to?



- ▶ Not all cloud service providers offer the same level of controls and subsequent trust levels.
- There is no wrong answer as to what is best for the needs of a cloud consumer; it depends on the requirements of what is being moved to the cloud.
- ▶ More rigorous control environments are required for mission-critical applications, infrastructure and platforms.
- New encryption techniques (e.g: Hidden Vector Encryption, Predicatum Encryption)

EY's Cloud Trust Services Framework enables a secure, trusted and audit-ready environment

